

## 6.0 COMPANY QUALITY POLICY

It is the policy of CCNW to provide and supply high quality Landscaping, Ground Works, Dry Stone Walling, Boundary Maintenance, Habitat Management and Ecological Services to all of our Clients, to the highest quality of service. This will be supplied consistently, reliably and efficiently to enable our Customers to make the best advantage of the Company's unique service.

The Board of Directors is committed to the effective implementation of a Company wide Quality Management System which aims to satisfy the requirements of BS EN ISO 9001 and all relevant regulatory requirements.

It is the responsibility of all employees within the Company to ensure ongoing compliance to the Quality System & Procedures and assist with the continuous process of quality improvement to the service provided by the Company.

Objectives are set by the Company, documented and monitored during Management Review meetings where further "Objectives for Quality" and Improvements are agreed.

We will ensure that this Quality Policy is maintained, regularly reviewed for suitability, communicated and understood within the Organisation, and made available to relevant interested parties externally, as appropriate.

Responsibilities of individuals are fully detailed in our Policy Manual and the Company will provide the necessary training as appropriate to enable employees to participate fully in the execution of the policy, the aim of which is total Customer satisfaction and "Continuous Improvement"

Signed

*John Ellis*

John Ellis

Director

7<sup>th</sup> June 2018